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ANNUAL REPORT

HEALING PETS & THE
HEARTS OF THEIR
PEOPLE



OUR MISSION IS TO SAVE LIVES, ALLEVIATE SUFFERING, AND KEEP PETS AND PEOPLE TOGETHER BY PROVIDING FREE VETERINARY CARE TO THE PETS OF PEOPLE WHO ARE EXPERIENCING HOUSELESSNESS OR EXTREME POVERTY.

CO-EXECUTIVE DIRECTORS THOUGHTS ON 2021

2021 was not the “return to normal” anyone hoped for. An unrelenting pandemic brought seemingly endless challenges that wore nerves raw and resources thin throughout our community. Despite it all, PAW Team persevered, thanks to the strength of our partnerships and staunch grassroots support for our mission.

In this time of uncertainty, our team seized the moment to look inward and reimagine the core of our organization. As a result, our Board of Directors formally adopted a co-directorship model and reshaped our staffing structure to reflect the integrated nature of PAW Team where we prioritize inclusivity, collaboration, innovation, and teamwork.

Last year we set a goal to reduce barriers to care for families experiencing houselessness and extreme financial hardship. We reshaped our

programming framework and focused on increasing access to wellness services by offering high-volume vaccine clinics, returning to clinic outreach in the community, and expediting the qualification process for those seeking basic veterinary care.

We continued to adapt our programs in alignment with our unwavering commitment to provide services to more community members in need because we believe: *Every animal deserves to be healthy & every person deserves to know the unconditional love of an animal, regardless of financial or social status.*

Thanks to the support of our community, PAW Team continues to grow our capacity and ensure families with pets have access to the care they need to stay happy, healthy, and together.

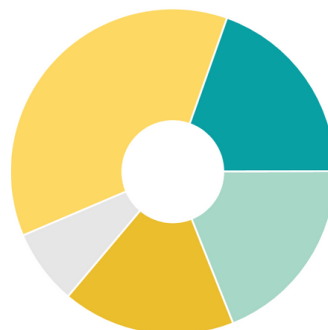
 *Briana Shrode, Executive Director of Medical Services*
Nicole Perkins, Executive Director of Development & Operations

"I WAS SO RELIEVED TO FIND SOMETHING LIKE PAW TEAM. I AM SO PROUD TO KNOW THIS EXISTS IN MY CITY." - EBONEE, PAW TEAM CLIENT

FINANCIALS

Our January-December fiscal year budget was created in the Fall of 2020 with the pandemic’s first unknown winter ahead. Uncertain how the changing economy would impact our monetary support, our Board of Directors took a conservative budgeting approach for FY2021.

At the same time, we made an intentional investment in our organization’s growth by creating a staff position specifically dedicated to fundraising for the first time. Between this position’s focus and the strong support we received from our community, PAW Team finished our 2021 fiscal year at 133% of our projected income goal.



EXPENSES: \$343,423

- Medical Program (37%)
- Clinical Operations (20%)
- General Operations (19%)
- Client Support (17%)
- Development & Fundraising (7%)



INCOME: \$457,219

- Individual Contributions (50%)
- Foundations & Grants (33%)
- Events & Corporate Sponsorships (10%)
- Service Contributions (5%)
- Other (2%)



1,819
TOTAL APPOINTMENTS



2,625
ONSITE VOLUNTEER
HOURS SERVED



25,000
POUNDS OF PET FOOD
DISTRIBUTED



4,325
PRESCRIPTIONS FILLED
BY MEDICAL STAFF



477
SPAY & NEUTER
PROCEDURES PROVIDED



1,348
INDIVIDUAL PETS SERVED



2,247
VACCINES ADMINISTERED

OUR SERVICES

Providing for a companion animal is not one-size-fits-all. Families need PAW Team for many different reasons throughout their pet's life, which is why we have shifted our service model to a tiered approach to care.

PREVENTION & WELLNESS CARE

PAW Team's Healthy Pet Programs are designed to expand our reach to more families in need. In addition to scheduled exams, we offer monthly vaccine clinics at our NE Portland facility to expedite care for unhoused families or those in need of vaccination documents to secure stable housing. In 2021, we renewed partnerships with local housing and human service agencies to host monthly offsite outreach clinics and ensure vital veterinary care is accessible throughout Portland. Together, these clinics alone allowed us to provide comprehensive exams, vaccinations, parasite prevention, and microchipping to nearly 500 pets last year.

SUPPORTIVE & CONTINUED CARE

Beyond the basics, we provide medical assessment and treatment of acute injury & illness as well as ongoing care for certain ailments. Utilizing donated medications and discounted diagnostic laboratory testing, conditions like thyroid, kidney, or heart disease, and a variety of allergy issues are managed by our volunteer veterinarians and medical staff. Of the more than 1,000 families we see each year at PAW Team, nearly 300 rely on us for treatment of their beloved companion's chronic health needs.

OUTSIDE MEDICAL SERVICES

Thanks to incredible partnerships in Portland's veterinary community, we can provide access to free or discounted services outside of what our clinic can offer, such as spay/neuter services, dental procedures, and radiographs.

BEYOND VETERINARY CARE

PAW Team operates a donation-based Free Pet Supply Bank open to the public three days per week, where anyone in need is welcome. In 2021, we saw an average of 25 families at our door each day. Additionally, we offer volunteer transportation for pets to and from vet appointments and delivery of pet supplies - all free of charge.



THANK YOU FOR MAKING OUR WORK POSSIBLE!

COMMUNITY PARTNERS

EVESHAM WOOD VINEYARD & WINERY
HADEN FIG WINERY LLC
LOOKMODERN
MEAT FOR CATS & DOGS
MT. TABOR VETERINARY CARE
THE OREGON HUMANE SOCIETY
PORTLAND VETERINARY MEDICAL ASSOCIATION
RIVER HAWK CONSTRUCTION LLC
VISTA PET HOSPITAL

FOUNDATIONS & MAJOR DONORS

ADVANTIS GROW FUND
THE AUTZEN FOUNDATION
THE BANFIELD FOUNDATION
BARBARA WIDMER
BEVERLY MCKEE TROVER
BISSELL PET FOUNDATION
BLANKA SCHAUMANN
THE ED CAUDURO FUND OF THE OREGON COMMUNITY FOUNDATION
FIRST TECH FEDERAL CREDIT UNION
IDEXX FOUNDATION
JULIA DOTY
KENTON & CATHEDRAL ANIMAL HOSPITAL
THE LAUREL LADIES FUND OF THE OREGON COMMUNITY FOUNDATION
MATHISEN FAMILY FOUNDATION

MCWAYNE FAMILY FOUNDATION
THE MYDAR FOUNDATION
NATIONAL PHILANTHROPIC TRUST
ORAN REVELLE HARVEY
PAM GURNARI
THE PETCO FOUNDATION
THE PORTLAND CLINIC FOUNDATION
SAMATA ENGINEERS
SCOTT LINDSEY
SUZANNE & GIL BURDETTE
WAWONA FOUNDATION
WORKS REAL ESTATE
WRATHER FAMILY FOUNDATION
THE WYSS FOUNDATION
ZERA FOUNDATION

BOARD OF DIRECTORS & EXECUTIVE STAFF

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KRISTINA HOGG, DVM, CVA, CVCH
SUSAN CHIEN, PHARMD
WENDY CORDON



MEET PAW TEAM FAMILY: SARAH AND BARLEY

Sarah adopted Barley 7 years ago, when she was an undergraduate in school. At the time, Sarah could provide for all of Barley's needs. But over the last year, her life has faced a series of hardships. After leaving an unsafe relationship, Sarah struggled to obtain housing under mounting personal debt. She currently stays at an emergency shelter, and recently began working with a housing support organization to obtain transitional housing where she will be able to keep Barley with her.

"PAW Team's services are everything to me and Barley right now. It's been a huge stressor for me not to know how I was going to provide Barley's care." - Sarah, PAW Team Client

We met Sarah at an offsite outreach clinic, where PAW Team provided Barley with a full exam, vaccinations, flea control, and treatment for a minor ear infection. Barley is now up to date on all the documents Sarah will need when their name comes up on a housing wait list.